Our consumer-centered approach promotes Personal Choice & Responsibility, Community Access, Education, & Employment through:

Equality + Independence + Inclusion

---

2018 Year at a Glance

- 9 Board of Director Members
- 30 Staff Members
- 668 GA Consumers Served
- 518 SC Consumers Served
- 2830 Services Provided
- 1433 Consumer Goals Set
- 1038 Consumer Goals Achieved

---

Our Services & Programs

- Information & Referral
- Independent Living Skills
- Advocacy
- Employment Services
- Youth/Young Adult Programs
- Transitions
- Assistive Technology
- Home Modifications
- Peer Support
- STAR Hub
- Work Incentives Planning & Assistance (WIPA) Program

Established in 1994 3 Office Locations
Serving 16 GA counties & 10 SC counties

---

Walton Options provides resources and services in the community to all persons with any disability on their personal journey of independence.
Our Consumers*
We serve all ages, ethnicities, genders, economic backgrounds, & disabilities.

- **Age**
  - up to 19: 42.1%
  - 20 - 24: 16.4%
  - 25 - 59: 24.7%
  - 60 & older: 6.8%

- **Gender**
  - Male: 42.3%
  - Female: 57.7%

- **Race/Disability**
  - White: 71.1%
  - Black/African American: 9.4%
  - Hispanic/Latino: 6.8%
  - Non-white/Other: 24.7%
  - Cognitive: 61.2%
  - Physical: 24.7%
  - Mental/Emotional: 9.0%
  - Hearing: 6.6%
  - Vision: 5.1%
  - Multiple: 0.3%
  - Other: 0.2%

- **Consumers**
  - 668 GEORGIA Consumers Served
  - 66% Richmond
  - 10% Columbia
  - 19% Rural
  - 5% Outside Counties
  - 57% Colleton
  - 19% Beaufort
  - 15% Hampton
  - 4% Bamberg
  - 3% Allendale
  - 2% Jasper

- **Services Provided**
  - Information & Referral: 36%
  - Independent Living Skills/Training: 13.6%
  - Housing/Home Modifications: 12.7%
  - Peer Counseling: 9.8%
  - Youth/Transitions Services: 7.7%
  - Transportation Services: 4.7%
  - Vocational Services: 4.7%
  - Communication Services: 4%
  - Assistive Technology: 3.9%
  - Advocacy/Legal Services: 1.9%
  - Mobility Training: 1.9%
  - Prevention Services: 0.4%

- **Annual Revenue**
  - $2,180,219
  - Federal Funding: 54.3%
  - GA State Funding: 31.9%
  - Individual Donations: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
  - Individual: 1.1%
The **Independent Living Skills Classes** offer a variety of learning opportunities for our consumers. Everything from organizational skills to financial management to self-advocacy are offered quarterly in classroom and one-to-one settings. The goal of all of our classes is to lay the groundwork for our consumers’ independence goals.

**Advocacy** for yourself and your community is a foundational option for our consumers. We work with our consumers understand what it means to advocate as well as encourage advocacy participation. In 2018, staff, volunteers, and consumers attended the Advocacy Days series in Atlanta, GA and the South Carolina Advocacy Day for Access & Independence in Columbia, SC.

**Community Outreach** comes in many forms for Walton Options. A major highlight in 2018 was partnering with the Augusta GreenJackets in their new stadium for their Star Wars Night. In addition to being the beneficiaries of their fundraising jersey auction to a sold out stadium, we also participated in a live interview to an online, world-wide audience about universal accessibility, had an outreach table set-up, and threw out two ceremonial first pitches.

**Collaborations** throughout the year opened doors of opportunity for our consumers and staff. Highlights include the Richmond County Board of Elections voting machine training, hosting a series of screenings of the *Intelligent Lives* advocacy movie with the Augusta Museum of History and Georgia Libraries for Accessible Statewide Services, and Americans with Disabilities Act Anniversary events with the City of Augusta.

Our **Youth Programs** have grown including work with the SC Commission for the Blind and SC Vocational Rehabilitation on the careerBOOST OH YEA! program. This program works with youth as they look at opportunities as they plan beyond high school and look to further education and/or employment options. We are also proud participants in the Employment First Initiative in South Carolina working to change perceptions of youth with disabilities and their employability through the #HireMeSC campaign.

### Consumer Goals Set & Achieved

- **20.4%** Vocational
- **16.5%** Information Access/Technology
- **13.3%** Educational
- **13.1%** Mobility/Transportation
- **13.1%** Self-Care
- **13.3%** Community/Social Participation
- **11.6%** Self-Advocacy/Self-Empowerment
- **10.4%** Institutional Transitions/Relocations
- **9%** Personal Resource Management
- **8.9%** Community Based Living
- **7.2%** Other
- **5.4%** Communication
- **4.4%** Other

![Consumer Goals Set & Achieved](chart.png)
Our services and programs create independent options for our consumers and our communities.

**Impact of Services**

1. **15** Consumers Utilizing the Employment Network
2. **17** School Hosts for Pre-Employment Classes
3. **38** Consumers Transitioned to Home of Choice
4. **173** Attendees of Life Skills Classes
5. **225** OH YEA! Students Served
6. **471** Consumer Home Modifications & Assistive Devices
7. **525** Youth Self-Advocacy & Work Readiness Certificates
8. **2514** Hours of Community Outreach & Collaborations

**Board of Directors**

**Executive Board:**
- Lisa Sistare Harkins, *Chair*
- Colette Hughes, *Vice Chair*

**Members at Large:**
- Elizabeth Morrison
- James Heffner
- Travis Spears
- Mike Griggs
- Dr. Joy Ellenberger
- Rose Lawas-Smith
- Victor Rattner

**Executive Director**
- Tiffany Clifford

**Offices**

- **948 Walton Way, Augusta, GA 30901**
  - 706-724-6262 (v/tty) 706-724-4044 (fax)

- **514 West Avenue, North Augusta, SC 29841**
  - 803-279-9611 (v/tty) 803-279-9135 (fax)

- **2414 N. Jefferies Blvd, Walterboro, SC 29488**
  - 843-538-1600 (v/tty)

Accessible versions of all of our brochures are available upon request. This project is supported by grant from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.